Cancelling Turf Ball Signups

How to Cancel a Signup

If you cannot attend a session that you signed up for, please remember to cancel your signup. This allows another member to take your place. To cancel a signup:

If you already have a SignUpGenius account:

- Go to the Signup for that month
- Login to your SignUpGenius account
- Scroll to the session you want to cancel you should see an X next to your entry
- Select the X and submit the change

If you do not have a SignUpGenius account:

- Go to the Signup for that month
- Select "Change my sign up" button:



You will see 3 options – select the 2nd option (I signed up without...):



- Either create an account using the same email address you used to sign up or select the "Send Me an Email" option.
- If all else fails, use the "Contact the sign up creator" option. This is a last gasp option it's not difficult for the creator to cancel 1 signup, but if everyone uses this option it can be time consuming for them.